

Dear Michael Hanna,

I am writing to inquire about the delay in depositing 250USD into my trading account via bank transfer on March 3. I am concerned about the delay in crediting the amount to my trading account. I have already made the bank transfer on March 3 and have confirmed that the payment has been processed successfully from my bank's end. However, the amount is still not reflected in my trading account, and it has been a week since I made the payment. I kindly request you to investigate the matter and provide me with an update on the status of my deposit. I have already contacted live chat and my deposit still not credited on my wallet. Attached to the email is the transfer invoice.

I would also like to request you to provide me with a confirmation once the amount has been credited to my trading account. I trust that you and TNFX Team will look into this matter with urgency and provide me with a resolution at the earliest.

Thank you for your attention to this matter.

Best regards,

Renata Tude



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☆ Michael Hanna  
RE: Account Deposit  
To: Renata Tude

Good Day Mrs. Renata

Hope this email finds you well and in a good spirit ,

1<sup>st</sup> of all I'd like to thank you for choosing TNFX.CO as your plat form for FX trading, and in fact I tried top contact you too many times to check with or to ask you for the swift transfer details so we can investigate or get back to the bank ,

However send me all the transaction details also available mobile number / what's app number so I can get back to you immediately on the matter and don't worry will fix it ASAP ,

Have a wonderful day.

Warm Regards



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[See More from Renata Tude](#)

Found in Sent - Renata Mailbox

Renata Tude  
Re: Account Deposit  
To: Michael Hanna

Dear Michael Hanna,

I am writing to follow up on my previous emails and to confirm that I have attached the Transfer Receipt to this message.

Please note that I prefer to communicate via email for all matters related to my account as I find it more comfortable and professional.

I am writing to inform you that if my deposit is not credited to my account by the end of this week, I will be forced to escalate this matter to the relevant regulators and law enforcement agencies. I will also be reaching out to Absa Bank for further assistance.

Thank you for your attention to this matter.

Best Regards,